

Reference Site for HowNow®

THE PERSON BELOW HAS AGREED TO BE A REFERENCE SITE

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Gordon Milne

HLB Mann Judd
Brisbane, QLD

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Firm Name	HLB Mann Judd
Contact Person	Gordon Milne
Position Title	IT Manager
Telephone Number	07 3001 8855
What Gordon wrote about HowNow®	“Great software. Very easy to setup and configure. HowNow is well received by staff and *ALL* staff enjoy using HowNow as it centralises everything and we are all working on the same standard template files and methods. It helps great with workflow processing. We use all of the HowNow Accountants Content documents in the Knowledge area of HowNow supplied by businessfitness™ as these are kept up to date all the time. We have some of our own document templates that we also add to HowNow and these are very easy to change, if required. The document management module (called HowNow Records Manager) is brilliant and there are many ways to search for documents. Searching in HowNow is easy and very quick to find all or many documents on a project. All email messages are now stored against the client's record in HowNow and this is done immediately when either sending or deleting an email message in Outlook. We have made significant productivity gains from day 1 since using HowNow. It really is an extremely easy system to use and we had no resistance to staff using it. Everyone is moving on up to a document management system nowadays and HowNow also gives you the standard knowledge templates and client worksheets, all in the one, neat package. The support services from businessfitness™ are very good, from initial setup to ongoing regular contact to ensure that we are using the system to it's best advantage.”

Best Days to Telephone	Any day
Email Address	gmilne@hlbqld.com.au
Firm's Web Site	www.hlb.com.au
Number of Staff	105
Practice Management System	APS
Terminal Server User?	Yes but not for HowNow®
Paper Buster User?	No
Location	Brisbane, QLD
HowNow® User Since	July, 2006

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